

**PROGRAM STUDI PROFESI NERS FAKULTAS KEPERAWATAN
INSTITUT KESEHATAN PAYUNG NEGERI PEKANBARU
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Penerapan Fungsi Manajemen Keperawatan Di Ruang UGD RS Bina Kasih
Pekanbaru

Xii + 23 halaman + 3 tabel + 5 Lampiran

ABSTRAK

Instalasi Gawat Darurat (IGD) merupakan unit pelayanan pertama yang menangani pasien dengan kondisi kritis dan membutuhkan tindakan cepat. Permasalahan utama yang dihadapi adalah menjaga mutu pelayanan keperawatan di tengah kebutuhan tindakan yang segera. Kualitas asuhan keperawatan dipengaruhi oleh kinerja perawat dan penerapan fungsi manajemen oleh kepala ruangan. Penelitian ini bertujuan untuk mengetahui penerapan fungsi manajemen keperawatan. Penelitian dilakukan di ruang Unit Gawat Darurat (UGD) RS Bina Kasih Pekanbaru pada Juni 2025 dengan pendekatan kuantitatif. Subjek pada penelitian ini yaitu seluruh perawat ruangan. Desain penelitian menggunakan metode sosialisasi dan observasi secara langsung kepada subjek selama dua hari berturut-turut. Hasil menunjukkan bahwa fungsi manajemen keperawatan di ruang UGD RS Bina Kasih Pekanbaru telah diterapkan secara optimal. Hal ini terlihat dari peningkatan keterlibatan perawat dalam menjalankan peran sesuai dengan prinsip manajemen, khususnya dalam aspek pengarahannya (*actuating*) dan pengawasan (*controlling*). Penelitian ini merekomendasikan agar manajemen keperawatan terus ditingkatkan secara berkelanjutan guna mendukung mutu pelayanan dan keselamatan pasien.

Kata Kunci : Fungsi Manajemen Keperawatan
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Application of Nursing Management Functions in the Emergency Room of Bina Kasih Hospital, Pekanbaru

Xii + 23 Pages + 3 Tables + 5 Appendixes

ABSTRACT

The Emergency Room (ER) is the first unit to treat patients in critical condition who require immediate action. The main problem faced is maintaining the quality of nursing care amid the need for immediate action. The quality of nursing care is influenced by the performance of nurses and the implementation of management functions by the head of the room. This study aims to determine the implementation of nursing management functions. The study was conducted in the Emergency Department (ED) of Bina Kasih Hospital in Pekanbaru in June 2025 using a quantitative approach. The subjects of this study were all ward nurses. The research design employed a combination of socialization and direct observation of the subjects over two consecutive days. The results indicate that nursing management functions in the ER of Bina Kasih Hospital in Pekanbaru have been implemented optimally. This is evident from the increased involvement of nurses in performing their roles in accordance with management principles, particularly in the areas of direction (actuating) and supervision (controlling). This study recommends that nursing management be continuously improved to support the quality of care and patient safety.

Keyword : Nursing Management Function

Reference : 12 (2016-2024)